

CANVA LIST OF SUBPROCESSORS

Last updated: 30 April 2025

As part of the delivery of our Services, Canva may engage Subprocessors as detailed below. Terms used on this page have the meaning set forth in the [Canva Data Processing Addendum](#).

Third-Party Subprocessors (Canva Services)

NAME	DESCRIPTION OF PROCESSING	LOCATION
Amazon Web Services, Inc.	Platform Hosting, Infrastructure and Canva AI Services	United States
Black Forest Labs Inc.	Canva AI Services	Germany
Google LLC	Platform Hosting, Infrastructure and Canva AI Services	United States
MongoDB, Inc.	Platform Hosting and Infrastructure	United States
OpenAI, LLC	Canva AI Services	United States
Snowflake Inc.	Platform Hosting and Infrastructure	United States

Third-Party Subprocessors (Customer Support)

NAME	DESCRIPTION OF PROCESSING	LOCATION
Concentrix Daksh Services Philippines Corporation	Customer Support	Philippines
DeepL GmbH	Translation Services	Germany
IBEX Global Solutions	Customer Support	United States
Zendesk, Inc.	Support Management	United States

Canva Group Subprocessors

NAME	DESCRIPTION OF PROCESSING	LOCATION
Canva Austria GmbH	Canva AI Services	Austria
Canva Pty Ltd	Support Management	Australia
Canva Solutions Inc.	Support Management	Philippines
Canva US, Inc.	Support Management and Print Services	United States
Canva UK Operations Limited	Support Management	United Kingdom
Leonardo.AI	Canva AI Services	Australia
Serif (Europe) Limited	Affinity Solutions	United Kingdom