

CANVA LIST OF SUB-PROCESSORS

Last updated: 2 September 2024

As part of the delivery of our Services, Canva may engage Sub-Processors (including members of the Canva Group and third parties) as detailed below. Terms used on this page have the meaning set forth in the [Canva Data Processing Addendum](#).

Third-Party Sub-Processors

NAME	DESCRIPTION OF PROCESSING	ENTITY COUNTRY
Amazon Web Services, Inc.	Platform hosting and infrastructure	United States
Atlassian Pty Ltd	Customer support	United States
Concentrix Daksh Services Philippines Corporation	Customer support	Philippines
DeepL GmbH	Customer support (translation/localization)	Germany
IBEX Global Solutions	Customer support	United States
MongoDB, Inc.	Data storage	United States
OpenAI, LLC	Canva AI Products	United States
Runway AI, Inc.	Canva AI Products	United States

Snowflake Inc.	Data warehousing	United States
Zendesk, Inc.	Support management and communication	United States

Canva Group Sub-Processors

AFFILIATE NAME	DESCRIPTION OF PROCESSING	ENTITY COUNTRY
Canva Austria GmbH	Canva AI Products (Background Remover)	Austria
Canva CZ s.r.o.	Canva Mockups	Czech Republic
Canva Pty Ltd	Support management and communication	Australia
Canva Solutions Inc.	Support management and communication	Philippines
Canva US, Inc.	Support management, print and distribution services	United States
Canva UK Operations Limited	Support management and communication; Canva Graphs and Charts	United Kingdom
Serif (Europe) Limited	Affinity Software	United Kingdom